



Program Summary

Moldova's program is focused on anti-corruption by strengthening the capacity of the judiciary, increasing the monitoring capacity of civil society and the mass media, reducing corruption in the health system, curbing corruption in the tax, customs and police services, and reforming the Center for Combating Economic Crimes and Corruption (CCECC).

Program Highlights

- The threshold program provided customer service training to over 60 State Tax Inspectorate staff and established a customer service training-of-trainers program. State Tax Inspectorate staff are using Lithuania's customer call center as a model for creating their own center.
- A new resource center for developing and distributing health care protocols was established at the Ministry of Health. In addition, eight public health care facilities were selected to pilot the new Quality Improvement Councils which will, among other things, develop and enforce quality management policies, evaluate the quality of health care being provided, and organize internal audits. Training on these new functions is ongoing.
- Over 70 training events and round table discussions have been held on health policy and management issues. These included a training-of-trainers course in financial management and a number of roundtables on the development of different elements of the health reform program.
- Moldova is allowing primary care facilities to have separate annual contracts with the National Health Insurance Company beginning in January 2008. In order to support this change and the legal separation of district family doctor centers from district hospitals, training was provided to more than 1,250 family doctors in 34 districts.
- Guidelines for the CCECC civilian review board and asset disclosure system have been developed and are being actively discussed and debated in Moldova. The CCECC reorganization framework, including reform of the human resources system, has been finalized and implementation has begun.
- Five grants were awarded to non-governmental organizations to enable them to monitor the reforms supported by the threshold program using a methodology where the NGOs and government officials agree to performance measurements from the outset. Another five grants were awarded to NGOs which will advocate and monitor government reforms in the threshold program areas at the local and regional level.

Threshold Status

Status.....Implementation, Year 1

Threshold Information

Total Amount.....\$24.7 million

Agreement

Signed.....December 14, 2006

Country Information

Population.....4,205,747*

GNI Per Capita Income.....\$880*